



For Christmas, my Staff Council credited my e-ticket account with a C'KDO. Great! But how do I use it?

C'KDO is an amount credited to your e-ticketing account.


It enables you to buy products on the dedicated Kalidea site (access via the AISC website) and to pay for all or part of your purchases with the available amount :

1. CONNECT TO YOUR KALIDEA E-TICKET ACCOUNT

(via the AISC site: BILLETTERIE > E-TICKETS > Order online)

The amount of your C'KDO is directly visible on the top right of the home page. Place your cursor on the amount, the details will be displayed

2. WHAT PRODUCTS ARE ELIGIBLE WITH YOUR C'KDO CREDIT?

- The Adult's Christmas C'KDO **can be used for all products on the site.**
- The Children's C'KDO can be used for **all products showing the  pictogramme and in the list of eligible items for the Children's Christmas C'KDO, according to URSSAF regulations:**

=>toys, books, multimedia, clothing, recreational or sports equipment.

3 – PAY FOR YOUR SHOPPING CART WITH THE C'KDO

- Add your products to the cart
- Select your delivery method

At the payment step, you will see the C'KDO amount available and usable for the products selected in your basket.

Select the card to use, and top up as necessary by another means of payment.
Once the payment is made, a summary of your order will be displayed.

Kalidea partner brands accessible on the site






4 – Frequently asked questions: choice of products

What's the advantage of directly ordering mono-brand purchase cards rather than multi-brand cheques?



On your e-ticketing system, unlike multi-brands, vouchers are discounted. This lets you increase the face value of the gift from your Staff Council! For example:

I have a €90 adult  CKDO, I choose five €20  SEPHORA e-vouchers.

Since they are discounted at 20%, I use only €80: So I have €10 left to use on the eligible product of my choice!

I get it! And as these vouchers are available as  e-carte credits, I get them instantly at the e-mail address of my choice.

Now imagine my child wants a video console. What are my options?

You can directly order a  fnac gift card or e-card, or a  Cultura gift card on your e-ticket account and receive delivery by registered mail or email. You can also purchase from major retailers through your online ticketing account.

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SUPER U

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Intermarché




Does the same principle apply if I'm looking for a tracksuit for my children's recreational activities?

Exactly. You can order a  DECATHLON gift card or a e-gift card (discount), or a  GO gift card (discount), which you'll receive by mail or e-mail, or choose a  Up Cadhoc cheque (no discount) to purchase the brands in the network. And shipping costs are covered by your Staff Council.



So, to sum up, my C'KDO credit enables me to:

Benefit instantly from vouchers available with physical cards or e-card, available in-store or on the internet (depending on the brands).

Children's Christmas: Select from the categories of products authorised by the URSSAF + products identified by the  pictogram and/or convert my credit into Children's Christmas mono or multi-brand vouchers

Adult's Christmas: Choose any product on the site and/or convert my credit into Adult's Christmas mono or multi-brand vouchers

Combine the discounts of my e-ticket with the gift from my Staff Council

Order some mono-brand and some multi-brand vouchers as a complement (for example, I can combine a magazine subscription, a purchase card, and a ticket to Disneyland Paris)



5 - Frequently asked questions: - Other practical questions

I can't connect to my Kalidea account: the page asks for my login and password. What should I do?

You must connect to your Kalidea page via the AISC website, to access your account:
BILLETTERIE> E-TICKETS > Order online.

When is the expiry date of my C'KDO?

The date of validity of the C'KDO it is indicated on the Kalidea page:
« Mon compte>Mes avantages> C'KDO»

How do I find the balance of my C'KDO?

Once you've connected to the Kalidea page, go to:
«Mon compte> Mes avantages> C'KDO»

Can I combine my C'KDO with my subsidy?

Yes, for the same order you can use your subsidy and your C'KDO: choose a subsidised product and pay with your C'KDO.

Can I combine my C'KDO with another payment method?

You can cover the balance of an order paid for with a C'KDO by using a Carte Bleue, cheque or Chèque Vacances (*for eligible products, see the General Terms and Conditions*) For these last two payment methods, Kalidea will only confirm the order after payment has been received.

Can I use my C'KDO more than once?

Yes, the C'KDO credit can be divided, so you can use it all at once or for several purchases (to the nearest euro cent).

Who should I contact if I have problems using my C'KDO?

Please contact KALIDEA directly for any further information or usage issues:

 **09.70.25.70.25 or scprivilege@kalidea.com**